

# Web account access for investors

The Mackenzie Private Wealth Counsel Web Account Access provides secure and easy access to your account information at a consolidated level. Consolidated reporting shows all your household accounts in one place so you can instantly assess how your portfolio is performing.

## How to get started

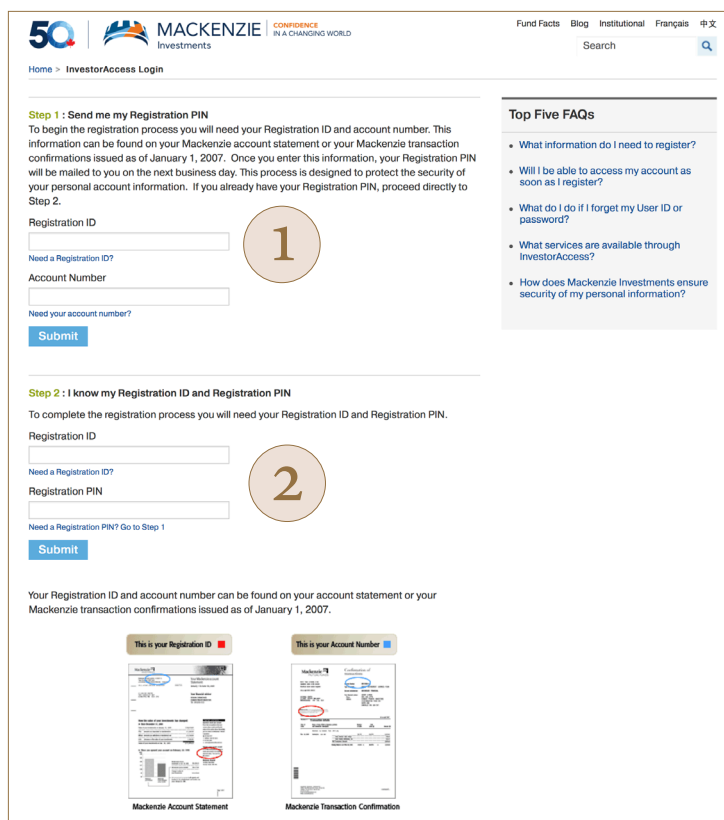
If you already have a user ID, please go directly to Step 3

### 1. Obtain your Registration PIN

- To begin the registration process, please go to <https://access.mackenzieinvestments.com/investor/en/register.do> and enter your Registration ID and account number. Your Registration ID was mailed to you after you opened your account. Once you have submitted this information, your Registration PIN will be mailed to you the next business day. This process is designed to protect your personal account information. If you already have your Registration PIN, proceed directly to Step 2.

### 2. Register

- Once you have received your Registration PIN, go to: <https://access.mackenzieinvestments.com/investor/en/register.do>
- Enter your Registration ID and PIN and click “submit”
- Agree to Conditions of Use
- Set up profile (password, secret question, language, name, email)
- The system will display your User ID
- The InvestorAccess Login page will be displayed



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**Step 1 : Send me my Registration PIN**  
To begin the registration process you will need your Registration ID and account number. This information can be found on your Mackenzie account statement or your Mackenzie transaction confirmations issued as of January 1, 2007. Once you enter this information, your Registration PIN will be mailed to you on the next business day. This process is designed to protect the security of your personal account information. If you already have your Registration PIN, proceed directly to Step 2.

Registration ID

Need a Registration ID? [Click here](#)

Account Number

Need your account number? [Click here](#)

**Submit**

**Step 2 : I know my Registration ID and Registration PIN**  
To complete the registration process you will need your Registration ID and Registration PIN.

Registration ID

Need a Registration ID? [Click here](#)

Registration PIN

Need a Registration PIN? Go to Step 1 [Click here](#)

**Submit**

Your Registration ID and account number can be found on your account statement or your Mackenzie transaction confirmations issued as of January 1, 2007.

**This is your Registration ID**

**This is your Account Number**

Mackenzie Account Statement | Mackenzie Transaction Confirmation

**Top Five FAQs**

- What information do I need to register?
- Will I be able to access my account as soon as I register?
- What do I do if I forget my User ID or password?
- What services are available through InvestorAccess?
- How does Mackenzie Investments ensure security of my personal information?

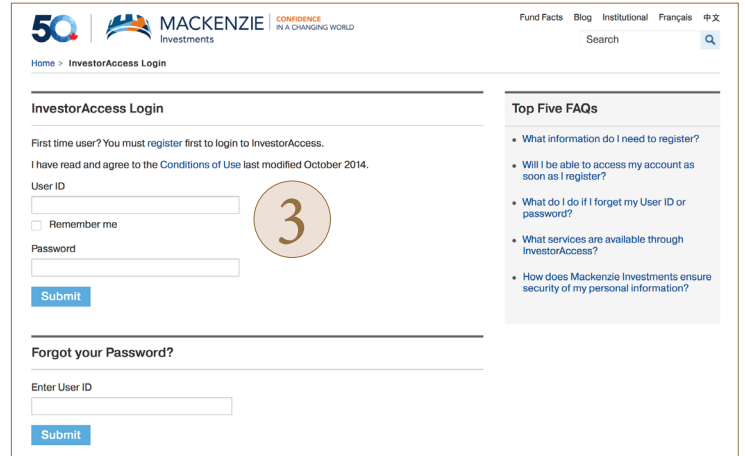
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## 3. Login to InvestorAccess

- To login to your InvestorAccess, go to:  
<https://access.mackenzieinvestments.com/investor/en/logon.do>
- Enter your User ID and password and click “submit”
- The InvestorAccess My Accounts page will be displayed

## 4. Access consolidated account information

- Your Portfolio Summary will be shown. From there you can view account holdings, transactions, asset mix, performance, account statements and other information



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### InvestorAccess Login

First time user? You must [register](#) first to login to InvestorAccess.  
I have read and agree to the [Conditions of Use](#) last modified October 2014.

User ID

Remember me

Password

[Submit](#)

#### Forgot your Password?

Enter User ID

[Submit](#)

#### Top Five FAQs

- [What information do I need to register?](#)
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